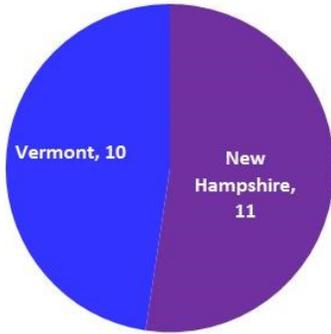


Continuum of Care System Survey Results

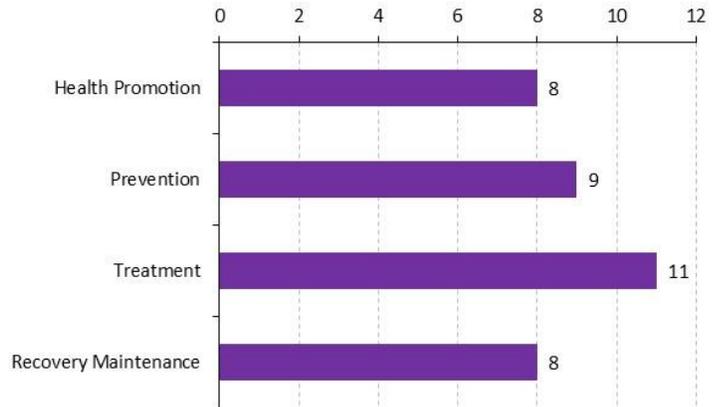
Results as of November 11, 2015. If you have questions, please contact Aita Romain at Aita.Romain@hitchcock.org

Demographics (n=21)

Location by state of Provider/ Organization

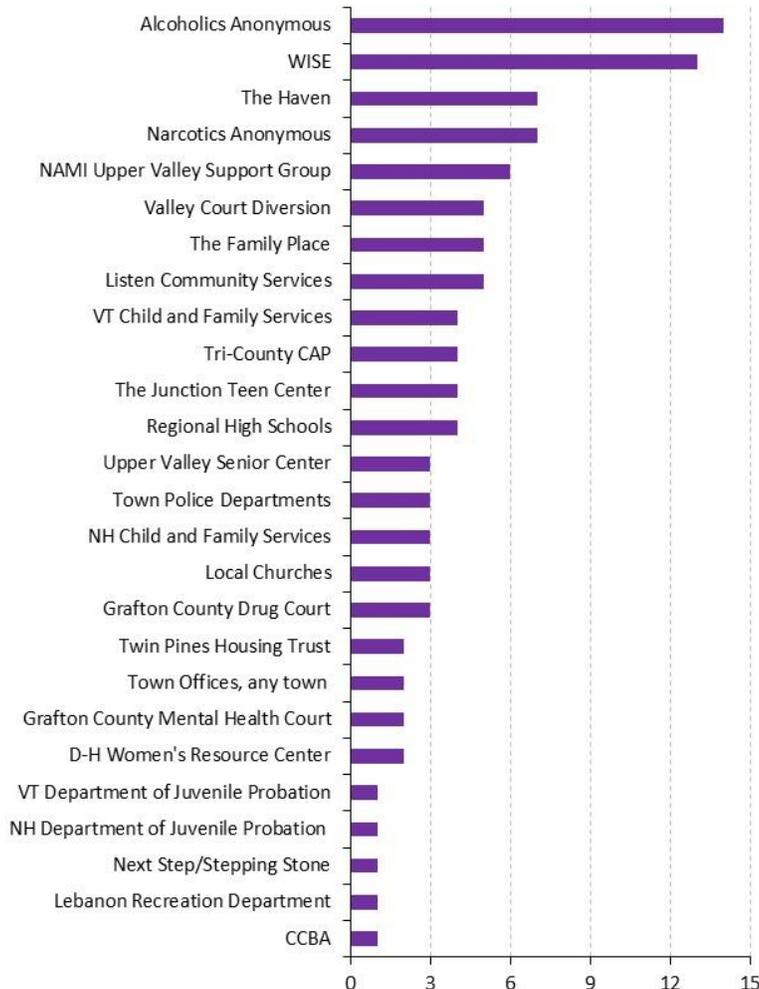


Provider/Organization area of focus



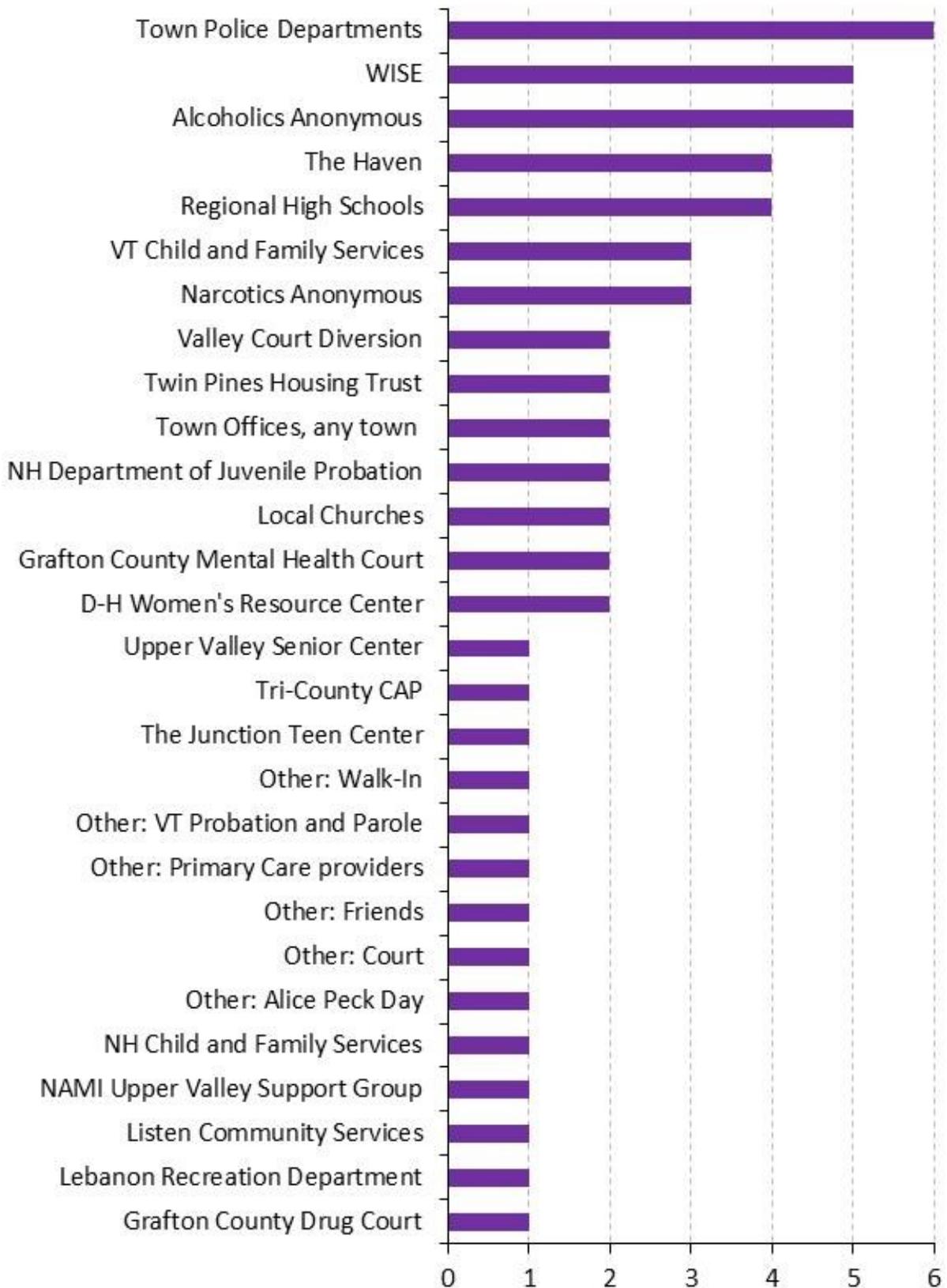
Referrals to non-substance misuse treatment providers

Response to the question: Which organizations/services excluding those listed above do you refer to the most?



Referrals from non-substance misuse treatment providers

Response to the question: Which organizations/services excluding those listed above do you receive referrals from the most?



Services and Providers Lacking in the Upper Valley

Response to the question: What services/providers are missing in the area?

Family Support

Families access to support without shame

Parent support groups

Youth and Young Adult Resources

There are many services for adults, but there are fewer for our youth.

Community support for young opioid addicted youth

Transportation Barriers

Transportation

Transportation in the Upper Valley is a real issue.

Transportation to LADC services

Provider System

Having an effective and trusted network of providers

Referrals to LADC services for adolescents at the appropriate time

Coordination of care across continuum

Communication from referral sources

Schools to community wrap around concept for families

Barriers to timely access for adults in urgent but not crisis situations.

Treatment and Recovery System

Residential treatment center

There is a gap between an addict being ready for treatment and no available beds. There are not enough treatment facilities, and there needs to be safe housing for an addict waiting in transition to go to treatment.

Inpatient treatment facilities for youth and adults. We have the facilities, but we don't have enough beds available.

Aftercare and support during recovery.

Financial Assistance

Support for those without money. Anyone who needs substance use disorder services should get it.

Uninsured individuals need help signing up for insurance.

Ways to access affordable treatment. Not all rehabs accept VT and/or NH Medicaid; not all clients have insurance.

Additional Comments about the Substance Misuse Continuum of Care System in the Upper Valley

- Stigma is an issue.
- Having to work with both NH and VT clients - VT seems to have a much better hold on working collaboratively and not having each agency create the wheel. I would love to see this same model being utilized in NH.
- Once in treatment, the focus during the first year needs to be all about building recovery, not getting a job, housing, or children back, etc. None of that matters if they cannot stay sober.
- Keep the programs and processes simple and straight forward.
- Waiting Lists at West Central (all/most services) and limited access to adult Psychiatric Medication Med Management for adults at HCRS.
- Thank you for spearheading these efforts - both general community and professional involvement is needed keep the supports in high profile.
- I believe that DHMC should have an addiction treatment center similar to the Betty Ford Center. People should be able to access "good" services and have follow up treatment regardless of the type of health insurance they have. People should not be sent home from the emergency room.
- I believe that while there should be penalties for getting into trouble such as DUI, people should not be sent to jail. They should be put in a rehab and then asked to do community service for an extended period of time. They should work on issues of self-esteem, gaining and keeping employment. There should be a partnership with employers in the Upper Valley that would be willing to work with those who have issues with substances to support them and to offer them employment.